



Working Hours

One of the main areas of cause for complaint from the public. What can you do?

- Ask suppliers not to make deliveries before the official start time on site, especially if your site is situated in a residential area.
- In the event of deliveries being made early, try to identify holding areas, laybys etc., where they can wait to be brought onto site.
- Ask people who live or work near your site whether there are any periods in the day where quieter work would be appreciated.
- When work is expected to over-run, manage expectations – contact neighbours and explain the work and speak to the environmental health officer.
- When power floating concrete, consider ordering the smallest possible batches for the earliest possible delivery.
- Always remind operatives to arrive on site quietly if there are residential neighbours.
- Be aware of religious holidays that may be observed by the community in which you are working.

Improving the image of construction